



# GLOUCESTER ROAD MEDICAL CENTRE

TRAMWAY HOUSE, 1A CHURCH ROAD, HORFIELD, BRISTOL BS7 8SA

## A new way to get your medicines

### The Electronic Prescription Service (EPS)

#### What does EPS mean for you?

- Your GP can send your prescription to your pharmacy electronically. You won't have to come here to collect your paper prescription.
- You can choose where to get your medicines from. They can be collected from a pharmacy near to where you live, work or shop.
- You may not have to wait as long at the pharmacy to collect your medicines.

#### Is this service right for you?

Yes, if you have a stable condition and you:

- don't want to go to your GP surgery every time to collect your repeat prescription
- collect your medicines from the same place most of the time or use a prescription collection service now.

It may not be if you:

- don't get prescriptions very often.
- pick up your medicines from different places.

#### How can you use EPS?

- You need to choose a place for your GP to send your prescription to (this is called 'Nomination').
- You can choose any pharmacy that has EPS.
- Ask your pharmacy or your surgery to add your choice. You don't need a computer to do this.

#### Can I change my choice of pharmacy or cancel it and get a paper prescription?

- Yes. If you don't want your prescription to be sent electronically tell your GP.
- If you want to change or cancel your named pharmacy speak to any pharmacist or your GP surgery as soon as you can.
- Tell them before your next prescription is due. If you don't your prescription may be sent to the wrong place.

#### Is EPS reliable, secure and confidential?

- Yes. Your electronic prescription will only be seen by the same people in your surgery, pharmacies and NHS prescription services who see your paper prescription now.

**Important – if you change your GP practice, ensure you tell your new practice where you would like to collect your prescriptions!**

